

TASS Sail Cancellation Policy

I Need to Cancel My Seat on A Sail What should I do?

TASS's policy regarding the inability to cancel certain events, such as casual sails and race registrations, and the absence of refunds is primarily driven by the financial commitments of reserving boats from a charter company. This is outlined in our Terms & Conditions as stated in our By-Laws.

Here's a breakdown of the rationale behind this policy:

Financial Guarantee: When TASS reserves boats from a charter company for events like casual sails or races, there is typically a financial commitment involved. This commitment ensures that the charter company holds the boats for the specified time and date, which means TASS must pay regardless of whether participants show up or not.

Expense and Commitment: Reserving boats involves expenses and commitments on the part of TASS, which must be covered regardless of individual participation.

Replacement Option: While cancellations and refunds are not permitted, TASS allows participants to find replacements for their crew seats. This means that if someone cannot attend, they can find another person to take their place. However, FIRST - it's essential that the skipper is informed of this replacement, and all financial transactions regarding the replacement are solely between the participant and their replacement. Call your friends or go to a TASS meeting and let people know you will not be able to make the event.

Skipper Communication: Participants are encouraged to communicate directly with their skipper regarding any changes in attendance or replacement arrangements. Skippers are responsible for coordinating crew assignments and must be informed of any changes to ensure smooth sailing operations.

List of Skippers: TASS provides a list of skippers and their contact information on their website to facilitate communication between participants and skippers. This resource allows participants to easily reach out to their skipper to discuss any necessary arrangements.

Refund Exception: In the event that TASS should cancel a sail, a refund would be granted. Safety in sailing is at the discretion of the skipper, or is an insufficient number of crew are signed up.

Overall, the policy is designed to ensure the smooth operation of TASS events while also respecting the financial commitments involved in reserving boats from charter companies. By allowing for seat replacements, participants still have some flexibility in managing their attendance, albeit without the option for cancellations or refunds.